

Follett Destiny®

What's New in Destiny Version 19.0

Including Automatic Updates for Versions 19.1, 19.2, and 19.3





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What's New in Destiny 19.0

Including Automatic Updates for Versions 19.1, 19.2, and 19.3

Welcome to Destiny version 19.0, including the automatic updates for versions 19.1, 19.2, and 19.3. Destiny is a complete library and resource management system that can be accessed from anywhere, 24/7, helping to strengthen the bond between the library, classroom, and home.

This new version incorporates many of your suggestions, and we are confident the enhanced features and functions will meet your needs. We continue to improve Destiny for today's students, teachers, and librarians.

Look for the following 19.3 features:

- [Follett Destiny Back Office app updates](#)
- [Enriched Reports](#)
- [Renew All improvements](#)
- [Sublocation enhancements](#)
- [1:1 device reports](#)

We know you will want to begin using these enhancements right away!

Notes:

- To update to the latest version of Destiny, you must be on Destiny v12.0 or later. If you have a version of Destiny earlier than v12.0, you must first update to Destiny v12.0 before you can update to v19.3.
- Some Destiny Discover features will not be completely visible until you upgrade to Destiny v19.3.

Following are descriptions of the new features in Destiny v19.0, including the automatic updates.

19.3 Follett Destiny Back Office App

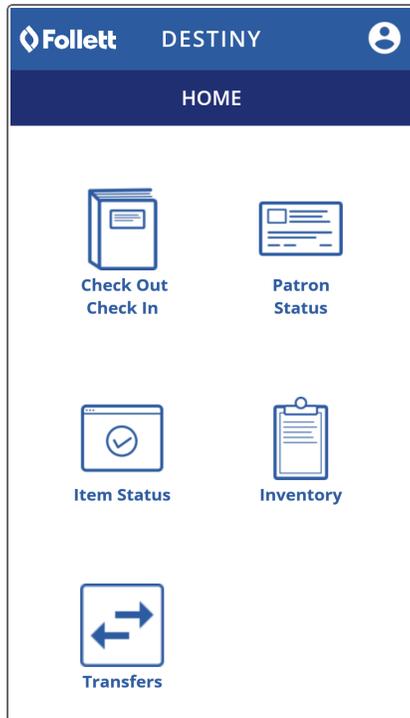
The updated version of the Follett Destiny Back Office app continues to provide staff users with a way to access Library Manager and Resource Manager circulation and inventory functions on mobile devices.

Use the app on your Follett Destiny VersaScan device, or on Android™ or iOS™ smartphones/tablets.

The app includes feature updates to:

- Single Sign On (SSO with Destiny Back Office v19.3)
- Circulation (Conduct offline; includes new sounds)
- Patron Status
- Item Status (Add copies/items)
- Inventory (No longer just on VersaScan; conduct inventory offline; add items "on the go")
- Scanning (With a camera on Android and iOS smartphones/tablets)
- Transfer functionality (for Resource Manager)
- Digital signatures (for Resource Manager)

Important: The Follett Destiny Back Office app requires Destiny version 19.3, Android version 8, and iOS version 13 respectively.



Note: Whether you had the app before or not, you need to download the new version to your VersaScan hardware, Android, or iOS device.

For more information, see [Set Up and Use the Follett Destiny Back Office App](#).

19.3 Enriched Reports

Enriched Reports is an interactive tool that lets you take a deep dive into library and resource data for your school or district. Preconfigured reports help you track and analyze your library collection, resources, and patrons. Use graphs, tables, and charts to see visual representations such as historical usage, circulations, and total items owned or lost. You can filter, sort, and drill into the information to get data that meets your needs.

Note: Enriched Reports is only available for Follett Destiny Cloud customers, on the **Reports** tab.

For more information, see the [Enriched Reports Help Center](#).

19.3 Updates to Renew All

The Global Renew feature has several updates. In Resource Manager, district-level users have the ability to globally renew resources, and Library Manager users at the district and site can renew all.

District users with either the *Manage Library Materials for the District* or *Manage Resources for the District* permission will see the **Circulation** tab when logged in at the district level. They will be able to perform a global renew for the district's library materials and resources.

Note: A district user's resource group setting is honored when renewing resources.

Sites with Library Manager can now perform a global renew. Materials can be limited by material type, circulation type, and patron type, as well as persona, graduation year, and grade level.

The screenshot shows a web interface for renewing resources. At the top right, there are tabs for 'By Item' and 'Global', with 'Global' selected. Below this, there is a 'Renew all' dropdown menu set to 'Library Materials'. An 'Assign new due date' field is present with a calendar icon showing '31'. A 'Limit by...' section contains several filters: 'Material Type' (Any Type), 'Circulation Types' (All Circulation Types) with an 'Update' button, 'Due date' (calendar icon showing '31'), 'Patron Persona' (checkboxes for Student, Employee, Other), 'Patron Types' (All Patron Types) with an 'Update' button, 'Graduation Year', and 'Grade Level'. At the bottom, there is a 'Preview' button and a warning: 'You must preview the results before updating due dates. Before proceeding, you should have a current backup of your database.'

The **Patron Persona** field is also available when using this feature. In addition, more fields appear on the Job Summary's preview and process complete pages.

The screenshot shows a web interface for renewing resources. At the top right, there are tabs for 'By Item' and 'Global', with 'Global' selected. Below this, there is a 'Renew all' dropdown menu set to 'Resources'. A 'Resource Type' dropdown menu is set to 'Resources'. An 'Assign new due date' field is present with a calendar icon showing '31'. A 'Limit by...' section contains several filters: 'Displayable Name/Title' (text input), 'Include Unlimited' (checkbox), 'Due date' (calendar icon showing '31'), 'Patron Persona' (checkboxes for Student, Employee, Other), 'Patron Types' (All Patron Types) with an 'Update' button, 'Graduation Year', and 'Grade Level'. At the bottom, there is a 'Preview' button and a warning: 'You must preview the results before updating due dates. Before proceeding, you should have a current backup of your database.'

For more information on renewing library materials and resources, see *Renew Checkouts* in Destiny Help.

19.2 Adjust Existing Fines

Sites can now reverse previous payments and waivers against specific fines through the Application Programming Interface (API) system.

View the transaction history of reversed payments and waivers by clicking **Details** for the fine or by viewing the fine history (Select **Circulation > Fines**. In the **Find Patron** field, scan or type a patron name, then click **View History**). For more information, see *View Fine History* in Destiny Help.

To run a transaction history report, select **Reports > Patron Reports**. Under **Circulation**, click **Fine History** to view the Cash Flow Report.

For more information, see *Generate a Fine History Report* in Destiny Help.

19.2 Purge Patron Records

Destiny now lets you clean up patron records after a FULL and clean patron update is completed. An update is considered clean if the job does not fail, and there are less than 100 skipped records. When district users schedule a full patron update – whether creating a new one or editing the parameters for an existing one – they can choose to inactivate or delete patron records based on patron type, access level, or persona.

Inactivation / Deletion

After every Full update where "Patron XML records read" is greater than evaluate any patron records with [?](#)

Patron Type All Patron Types Patron Persona Student
 Employee
 Other

Access Level All Access Levels

For Active patron records...

Inactivate patrons that have not been updated in the past days.
 Set the Homeroom to undefined.
 Preface Username value with "Inactive-" and remove the Password - if stored in Destiny.

Delete graduated seniors without transactions at the beginning of the new school year.

For Inactive patron records...

Delete the patrons that have been inactive for days...
 and have no checkouts and no fines.
 and have no checkouts and a total fine balance less than .
 regardless of checkouts and/or fines (no restriction).

Delete the patrons with outstanding transactions where...
 the record has been inactive for days.
 the Grad Year value was school years ago.
 the patron has reached age .

For active patron records, you can choose either or both options:

- Inactivate patron records that have not been updated in a set number of days.
- Delete graduated seniors' records that do not have any transactions at the beginning of the new school year.

For inactive patron records, you can choose either or both options:

- Delete patron records that have been inactive for a set number of days with no checkouts or fines, with no checkouts and a fine balance of less than a specified amount, or regardless of checkouts and fines.

Note: If you choose 'regardless of checkouts and fines', you are no longer able to delete patron records with outstanding transactions.

- Delete patron records with outstanding transactions if the record has been inactive for a set number of days, based on a specific graduation year, or the patron is a specific age.

For more information on scheduling patron updates, see *Add a Scheduled Patron Update* in Destiny Help.

19.1 Security Updates

Destiny Back Office version 19.1 continues our commitment to make Destiny Back Office the most secure and stable library and resource management system available. Improvements to the 19.1 product also include upgrades to Follett's web service infrastructure. Contact Technical Support for more information.

19.0 Persona Added to Patron Type

In Destiny Library Manager and Resource Manager, you can now use a persona to group patrons together. The persona is a patron type setting that lets you define who uses a patron type, like an employee, student, or other user.

Important: The **Persona** field must be configured in **Admin > Resource Policies > Patron Types** sub-tab to create meaningful 1:1 Resource Checkouts and 1:1 Resource Checkouts Percentages reports. The field is also needed for Digital Signature Agreements to work during checkout and to run the Digital Signature reports.

As a Destiny Administrator, select **Setup > District Options** sub-tab, and then click **Edit** next to **Patron Types and Library Circulation Types**. At the site level, go to **Admin > Library Policies (or Resource Policies) > Add Patron Type**. Use the drop-down to select the persona you want.

Library Policies > Add Patron Type

Manage Patrons
Update Patrons
Import Patrons
Export Patrons
Manage Homerooms
Upload Patron Pictures
Library Policies
Access Levels

Patron Type ?

Make this the default ?

Max Checkouts ?

Fixed Date ?

Ceiling Date ?

Max Holds

Ready Holds Expire in days ?

Pending Holds Expire in days ?

Default Hold Priority ?

Block check outs and renewals if the patron has fines or overdue items (override available) ?

Persona Other
Other
Employee
Student

How do I... ?

For more information on patron types, see *Set Up Patron Types (Library)*, *Resource Policies - Patron Types (Resource Manager)*, and *Add a Patron* in Destiny Help.



19.3 Sublocation Updates

Sublocation updates have been made in Library Manager to the Top/Bottom Titles and Removed from Quarantine – Library reports.

Top/Bottom Titles report

The Top/Bottom Titles report (**Reports > Library Reports > Statistics > Top/Bottom Titles**) now has a sublocation limiter. You can use the **Limited to** drop-down, at the bottom of the page, to select **Sublocation**.

Form fields and controls:

- Show the titles
- For the past Years
- Include circulations from in-library use
- Material type
- Call numbers to
- Limited to (dropdown menu open with options: Unlimited, Accelerated Reader Reading Counts, Lexile, Fountas and Pinnell, Sublocation)
- Buttons: Update, Select All, Clear All

You can then select any or all of the assigned sublocation checkboxes to limit your search.

Form fields and controls:

- Limited to
- Buttons: Select All, Clear All
- Sublocation categories (checkboxes):
 - Adventure
 - Animal Stories (Tales)
 - History
 - Horror
 - Dystopian
 - Fantasy
 - Graphic Novels
 - Historical Fiction
 - Holidays

Click **Update**. The list of titles appears at the top of the page, with a sublocation value before each call number.

Top Title Statistics [Customize View]				Printable
	Title	Author	Call #	Circulations
1.	<input type="checkbox"/> Bears, bears, everywhere	Connelly, Luella.	Fantasy - ClassroomSet K-C	2
2.	<input type="checkbox"/> Cats, cats, and more cats	Kubick, Dana.	Animal Stories (Tales) - 599.7/5	2
3.	<input type="checkbox"/> Harry Potter and the goblet of fire	Rowling, J. K.	Fantasy - Fiction Fantasy Rowling	2
4.	<input type="checkbox"/> Harry Potter and the half-blood prince	Rowling, J. K.	Fantasy - F ROW	2
5.	<input type="checkbox"/> We don't eat our classmates!	Higgins, Ryan T.	Horror - [E]	2
6.	<input type="checkbox"/> Harry Potter and the Chamber of Secrets	Rowling, J. K.	FIC ROW	1
7.	<input type="checkbox"/> The shadow prince	Despain, Bree, 1979-	Fantasy - F DES	1

Removed from Quarantine – Library report

Librarians need to know where to put genrefied books when they come off quarantine. The nightly Removed from Quarantine – Library processing job now contains this information. A sublocation value appears before the call number.

Job Manager > Job Summary	
Job Removed from Quarantine - Library	
Site Site A	
Started 11/4/2021 12:07 PM	
Summary Available: 5 Returning: 2	
Available Call Number: Animal Fiction - EASY, Title: "Go, dog, Go!", Barcode: T 4.	
Returning Call Number: Dogs - EASY, Title: "Clifford loves me!", Barcode: T 8. This item must be returned to Site B. It will be marked as "Returning" until it has been received.	
Available Call Number: Fantasy - ABC, Title: "Go, dog, Go!", Barcode: T 1.	
Available Call Number: Graphic Novel - E, Title: "Go, dog, Go!", Barcode: T 2.	
Available Call Number: Humor - ADAMS, Title: "Go, dog, Go!", Barcode: T 5.	
Returning Call Number: Humor - [E], Title: "Clifford loves me!", Barcode: T 7. This item must be returned to Site B. It will be marked as "Returning" until it has been received.	
Available Call Number: Mystery - 123, Title: "Go, dog, Go!", Barcode: T 3.	
Process completed 11/4/2021 12:07 PM	

Note: This job runs automatically if your site or district has enabled the auto-quarantine feature on the Edit District page (Setup > Sites sub-tab).

For more information, see *Top/Bottom Titles Report* or *Set Up Your District and Schools* in Destiny Help.

19.0 OverDrive Integration Enhancements

You can now more clearly define the OverDrive® content patrons at your school have access to via Destiny: the OverDrive (district) library collection, OverDrive Advantage collections, both, or neither. Previously, if an OverDrive Advantage account was defined, the library collection was excluded.

These settings are controlled with two new checkboxes in **Admin > Site Configuration > Site Info** sub-tab: **Show Library Collection** and **Show Advantage Collections**.

OverDrive® Integration Settings ?

District OverDrive® Website ID Override district settings

District OverDrive® Library ID Override district settings

 Show Library Collection

Advantage Collection IDs

 Show Advantage Collections

District OverDrive® Authentication Name Override district settings

Notes:

- When you first enable the OverDrive integration for the district, by default, both checkboxes are selected at each site.
- If you enabled OverDrive integration for the district prior to Destiny v19.0, the checkboxes selected by default depend on a site's settings:
 - If it is set up with **Advantage Collection IDs**, then **Show Advantage Collections** is enabled and **Show Library Collection** is disabled.
 - If it is not set up with **Advantage Collection IDs**, then **Show Library Collection** is enabled and **Show Advantage Collections** is disabled.

For more information, see *OverDrive Integration Settings (Site)* or *OverDrive (District)* in Destiny Help.

19.0 Override Holds Chosen by Patron

When filling a patron's hold, if you pull a copy from the shelf that is not the one automatically assigned by Destiny, you can now update the hold to use the pulled copy instead.

On the View Requests page (**Circulation > Holds/ILL > View Requests**), click **Pull Copy** in the row of the hold you want to override.

Holds/ILL > View Requests Read

Check Out How do I... ?

Check In

Renew

Holds/ILL

Fines

Copy Status

Patron Status

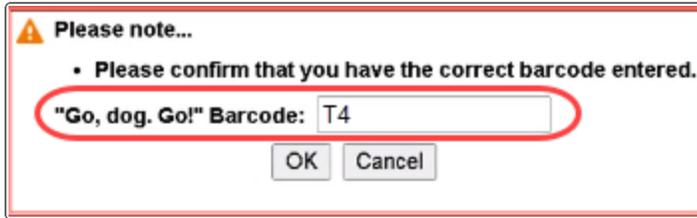
Offline Circulation

Library Information

Local Requests ? [Customize View]

Call Number	Sublocation	Title	Local Materials to be Pulled ?	Patron	Priority	
[E]	Go. dog. Gol	Go. dog. Gol	<input type="button" value="Details"/> (Copy: T 1)	Sandi Marunde	Standard	<input type="button" value="Pull Copy"/>
[E]	Go. dog. Gol	Go. dog. Gol	<input type="button" value="Details"/> (Copy: T 2)	Lucy Marunde	Standard	<input type="button" value="Pull Copy"/>
[E]	Go. dog. Gol	Go. dog. Gol	<input type="button" value="Details"/> (Copy: T 3)	Charlie Marunde	Standard	<input type="button" value="Pull Copy"/>

A warning pop-up appears. Update the **Barcode** field to match the pulled copy, and then click **OK**.

A warning dialog box with a red border. It contains a warning icon (a triangle with an exclamation mark) and the text "Please note...". Below this is a bullet point: "Please confirm that you have the correct barcode entered." Underneath the bullet point is a text input field with the label "Go, dog. Go!" Barcode: and the value "T4". At the bottom of the dialog are two buttons: "OK" and "Cancel".

Please note...

- Please confirm that you have the correct barcode entered.

"Go, dog. Go!" Barcode:

Notes:

- You can only override a patron's hold if there is an available copy.
- If you attempt to enter a barcode number from a copy that is not available, a warning message appears: *The barcode entered was not found on an available copy of this title at this site.*

For more information, see *Manage Hold and ILL Requests* in Destiny Help.



19.3 1:1 Device Reports

Two new reports in Resource Manager give districts and schools information about checkouts for 1:1 devices and other resources.

Important: The **Persona** field must be configured in **Admin > Resource Policies > Patron Types** sub-tab for the 1:1 Resource Checkouts and 1:1 Resource Checkouts Percentages reports to be meaningful.

1:1 Resource Checkouts Report

The 1:1 Resource Checkouts report lets districts and sites see patrons with one of the following:

- No items checked out
- One item checked out
- More than one item checked out

List 1:1 resource checkouts

For

Of Resource Type

For Patron Persona Student Employee Other

Status Active Inactive Restricted

Include Patrons with zero items checked out Patrons with one item checked out Patrons with more than one item checked out

Format

Note: In Destiny 19.3, if you choose Excel from the **Format** drop-down, the output will include the patron's district ID and barcode number.

1:1 Resource Checkouts Percentages Report

The 1:1 Resource Checkouts Percentages report lets districts and sites track the number of patrons and percentage of those patrons with at least one checkout.

List 1:1 resource checkouts percentages

For

Of Resource Type

For Patron Persona Student Employee Other

Status Active Inactive Restricted

For more information, see *1:1 Resource Checkouts* and *1:1 Resource Checkouts Percentages* in Destiny Help.

19.1 Digital Signature Agreements

With Destiny Resource Manager's Digital Signature Agreements, districts and schools can let parents, teachers, and students digitally sign acceptable use policies and other agreements required for 1:1 devices and other resources.

After an administrator or user with the *Manage resource templates* permission creates an agreement, schools can give parents a URL, linking them to a signature form before distribution of resources. Signatures can also be obtained for resources at the time of checkout.

Resource Manager automatically looks for signed agreements during checkout, and provides on-screen notification if a signature is needed. Users with the appropriate permissions can override missing signature block messages during checkout, search for and view signed agreements, and view related reports.

Important:

- Digital Signature Agreements is a Follett-hosted cloud app that requires an external internet connection.
- The Persona field must be configured in **Admin > Resource Policies > Patron Types** sub-tab for Digital Signature Agreements to work during checkout and to run related reports.

Create an Agreement

Administrators use a four-step process to create agreements:

- Step 1: Enter an agreement name.
- Step 2: Select the Resource Types, Persona, and Sites.
- Step 3: Decide if a signature is required at every checkout, and the dates the agreement is active.

Note: If users should sign an agreement every time they check out a particular mapped resource type, regardless of how many times they check out a resource of that type, select the **Signature Required at Every Checkout** checkbox when you create or edit an agreement.

- Step 4: Upload an agreement document, and/or enter instructions regarding the agreement.

The administrator can then preview the agreement or save it.

After the agreement is saved, the administrator can edit (until it has been signed), preview, copy a URL link to the signature form, duplicate, or delete it.

The screenshot displays the 'Follett Destiny Resource Manager' interface for creating an agreement template. The page title is 'Digital Signature Agreements > Agreement Template' with a 'Back' link. The agreement name is 'Chromebook Policy'. The form is divided into three main sections: 'Mapping', 'Agreement Details', and 'Agreement Documents'.
- **Mapping:** Includes 'Resource Type *' (set to 'Computers > Tablets > Chromebooks'), 'Persona *' (set to 'Student'), and 'Site *' (set to 'Canyon Oaks Elementary School').
- **Agreement Details:** Fields for 'Student ID', 'Student First Name', 'Student Last Name', 'Parent Name', and 'Parent Email/Phone for Notification'. It features a 'Signature' field and a checked checkbox for 'Signature Required at Every Checkout'. 'Start Date' is 07/26/2021 and 'End Date' is 01/28/2022.
- **Agreement Documents:** Shows an uploaded document 'Chromebook.docx' (0.011MB) and a 'Choose File' button. Below is a text area for 'Instructions and/or Agreement Text for Signature Form'.
At the bottom, there are 'Cancel', 'Preview Signature Form', and 'Save Agreement' buttons. A 'Step 4 of 4' indicator is visible in the top right.

URL Access to the Signature Form

Every time an agreement is created, it is assigned a unique URL. You can distribute the URL to parents and staff to sign the agreement prior to resource distribution.

Note: The patron's District ID is used in the **ID** field and is matched with the patron name to verify identity.

Follett Destiny Resource Manager

Signed Agreement

1:1 Device ID Site: **High School**
Sign the form **AH125** Resource: **Dell Chromebook 3120**
First Name Serial:
Cooper Barcode: **14141414141535**
Last Name Expected Return: **6/02/2022**
Parent Name Signature
D
Parent Email/ Phone
[blurred]

Confirmation Number: **USR-590f9bf890b2-4d39**
Agreement Signed: **08/12/2021 - 1:24 PM**

[Print This Form](#) [You May Now Close this Tab](#)

Signature Agreements at Checkout

If an agreement is not signed ahead of time or a signature is required at every checkout, a blocked transaction message appears and signing can be done at the time of checkout.

Note: The Persona field must be configured in **Admin > Resource Policies > Patron Types** sub-tab for Digital Signature Agreements to work during checkout. For example, the persona is set to something other than **Student** for a student patron type, and the agreement is created for the Student persona. In this scenario, a block message will not appear, and the item will be checked out without a signed agreement.

To have the patron or their guardian sign the agreement, click the link under **This item requires a signed agreement be on file at the time of check out.**



Users with the *Override resource blocks* permission can override the block.

Digital Signature Reports

Run the Block Overrides report to see items that were checked out without signatures on the associated agreements (block message was overridden).

The Needs Signature report lets you see patron checkouts which are missing digital signatures. If an agreement is signed after checkout, that item will be removed from the report.

Important: The Persona field must be configured in **Admin > Resource Policies > Patron Types** sub-tab for Digital Signature reports to be meaningful.

Both reports can be downloaded as an Excel spreadsheet.

For more information, see *Digital Signature Agreements* in Destiny Help.

Destiny Discover

Destiny Discover and Digital Enhancements (Fall 2021)

Follett is making exciting changes to Destiny Discover this fall! Watch for the following new features and enhancements:

- The Search bar is accessible on all pages for Destiny Discover (with advanced search improvements) and Collections by Destiny®.
- Follett Destiny Discover® Engage, an add-on subscription to Library Manager, takes you beyond traditional reading lists to robust reading programs and challenges.
- New reports give insight into Destiny Discover usage (For Follett Destiny Cloud customers only. See the [Enriched Reports Help Center](#)).

To learn more and stay on top of the latest updates, visit the [Destiny Discover What's New](#) page in the [Destiny Discover Help Center](#).

For more information on Destiny Discover Engage, contact your sales representative or visit [Follett Learning](#).